**Project Identification**

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| Contractor Name: | IBEX Africa |
| Contract Number: | n°064/2020 |
| Project Title: | Data center and Database Development/Administration Services |
| Customer Name: | Sotelma Mali |
| Total Period of Performance, Including Options: (MM/YYYY - MM/YYYY or MM/YYYY – Present) | 6/2/2020– Present |
| Project Value: | $1,345,000,00 |
| Funding Agency Id (If Applicable): | Sotelma -Mali |

**Project Information**

IBEX Africa was a awarded a contract to provide IT Infrastructure support for the SOTELMA Mali Telephone company. IBEX Africa provides business requirements analysis and review, which, included developing a technical architecture database to help manage business processes, modelling, and solution design.

In addition, the Architecture Database provided the customer with ad-hov reporting, technical architecture information, and an overall solution to manage the IT Infrastructure.

* On-call 24 x 7 Problem resolution support
* Maintenance of application
* End-User training
* Database Administration

**Program Manager:**

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| Name: | Kandioura SACKO |
| Title: | Program Manger |
| Agency or Customer: | Sotelma |
| Phone: | 223-66 70 11 00 |
| E-mail: | ksacko@moov-africa.ml |